

B.I.G VISION™ FOR ALL

SERVICE INFORMATION



RODENSTOCK



CONGRATULATIONS

Your Rodenstock lenses have been specially designed for you and your needs. Based on high-precision eye measurement and individual consulting, an incomparable one-of-a-kind has been created: Your perfect pair of lenses.

We wish you many beautiful moments!

TIPS & CARE INSTRUCTIONS

To ensure you enjoy your glasses for as long as possible, we would like to give you a few tips along the way.

As a matter of course all Rodenstock lenses are refined with a premium coating so that they can be cleaned with a standard microfiber cloth. In addition, you can obtain care products tailored to the material from your optician.

Dry cleaning should be avoided, if possible, because dust particles on the lens can be rubbed into the lens and cause scratches. A clean, fine microfiber or cotton cloth is recommended for drying.

Further information for you:

- Lenses must not be cleaned with harsh household cleaners, liquids containing solvents, acids or alkalis.
- Please never place your glasses on the front of the lenses. A sturdy glasses case is best for storage. Your optician offers a wide range.
- Your lenses should be protected from exceptionally high temperatures, such as those that can occur in a sauna or in a car parked in the sun.



GUARANTEE

Rodenstock lenses have always been characterised by their high quality and fast adaption. Rodenstock passes this experience and safety on to you in the form of guarantees.

SATISFACTION GUARANTEE

You have chosen your new Rodenstock lenses according to your requirements and visual habits. If you are not satisfied with your lenses within the first 6 months, e.g. because of an intolerance, we will gladly replace them with another product with the same prescription values. In the event of a guarantee claim, there is no entitlement to compensation for the value of the lenses. A change to a higher quality lens is only possible with a corresponding additional payment. The satisfaction guarantee can be claimed once for each purchase of glasses.

QUALITY GUARANTEE

Rodenstock guarantees the durability and functionality of your brand lenses. Should you nevertheless find a defect, please present the service card to your optician. In case of a justified defect, within 24 months after purchase, you will of course receive identical lenses as a replacement. The date of the initial purchase on the Rodenstock service card is decisive for your warranty claim. In addition, we offer the 36-month quality guarantee for all Solitaire® Protect finishes.

Your claims under the statutory warranty remain unaffected by our guarantees.

Learn more about high-precision lenses and high-quality frames at www.rodstock.com

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FACEBOOK

www.facebook.com/Rodenstock



INSTAGRAM

www.instagram.com/Rodenstock_official



YOUTUBE

www.youtube.com/Rodenstockgroup

The Rodenstock logo, featuring a large, stylized white 'R' above the word 'RODENSTOCK' in a bold, white, sans-serif font.

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